

Dated 26.06.2023

Dear Parent and Carers,

At Caterlink we appreciate just how difficult it has been for our teams, customers, and clients over the past 2 years. We are proud of how our teams have adapted, taking on the challenges of staff absences and supply chain disruptions especially since schools returned after the summer break.

As you will have seen in the press and in shops and supermarkets, inflation, driven by fuel, energy, packaging, staff costs and particularly food inflation, is at a 30-year high and expected to rise still further in the coming months.

As a result of this, Caterlink can no longer sustain the price increases experienced since September last year and particularly more recently, without unfortunately passing *some* of these on to our customers via increases to certain food items in our catering outlets and refectories. We are *not* looking at a blanket approach but instead targeting specific products and avoiding healthier items where possible.

It goes without saying that if or when we see inflation fall, prices stabilise and reduce, we will pass this back via our tariffs. In addition, we will increase the number of meal deals and promotions and we hope that this demonstrates that Caterlink are committed to offering a strong value for money offer to our customers.

Thank you for your continued support.

**Caterlink Operations Team** 

